



# CROW CANYON HEIGHTS HOMEOWNERS ASSOCIATION

## Jan/Feb 2026 Newsletter

Website: [www.crowcanyonheights.com](http://www.crowcanyonheights.com)

The January/February 2026 newsletter for Crow Canyon Heights (CCH) is available for registered members at [www.crowcanyonheights.com](http://www.crowcanyonheights.com). It is also sent via email to all homeowners and residents who have an email address on record. If you wish to stop receiving simply send an email to "[cchalert@comcast.net](mailto:cchalert@comcast.net)" and write "STOP" in the subject line or in the body of the message.

*You never really learn to swear effectively until you learn to drive*

*"The best way to cheer yourself is to try to cheer somebody else up." Mark Twain*

### NEXT BOARD MEETING

**March 19, 2026 @ 7:00 p.m.**

*Audio/Video Conference bridge attendance info will be provided via email prior to the meeting*

Homeowner Association Services (HAS)

**Contact Information**

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access and clear communication for information related to our community. NOTE - the CCH web site is not a part of the management company's HOA Caliber portal where homeowners can pay monthly dues, and the two sites are not connected.

In the previous CCH version there was a "forum" feature for exchange of information, sale of personal items among members, suggestions for the Board and management company, and more. Time and experience has taught us that feature was not very useful nor used (in 7 years there were less than a dozen posts or exchanges - total!). Today's social media and other alternatives are more likely platforms for such requirements. This update still includes public access and "members only" access for information proprietary to our homeowners and residents. Access to the Directory feature is for members only and not made public.

The redesigned CCH web site was previewed in the January Board meeting for attendees. We encourage everyone to log in and take a look. If you have any suggestions kindly send them via email to [cchalert@comcast.net](mailto:cchalert@comcast.net).

### Security Gate issues

As many have seen since mid January, the Shoshone entrance gate has been in the locked open position. There had been intermittent issues over the past year with the gate that prevented a guest, contractor, or delivery vehicle from placing a call to a homeowner/resident from the callbox to open the gate. Clickers, the tag reader, and PIN codes continued normal operation without any interruption from system

***Be sure to check out our updated web site!***

<https://www.crowcanyonheights.com>

### Jan/Feb 2026

The Crow Canyon Heights HOA web site has been overhauled and updated as of today, February 1<sup>st</sup>. Click the link above in the blue box. Special thanks to homeowner and long time Oneida Circle resident Joe Crocenzi for volunteering and devoting many hours and meetings to help refine the usability of the web site as a resource for information for our community. Joe created the first web site for CCH many years ago, then updated to a more recent version in 2017, and now again in 2026. The focus has been to provide ease of use with convenient

issues. In January, the “intermittent” problem became a permanent problem. Our gate service vendor was called in and made 3 visits to diagnose the issue, and included Liftmaster, the manufacturer, in the process. It proved to be a complex and difficult issue to isolate. The result of all the poking and prodding and system resetting is an action currently underway to replace the entire unit. We are currently awaiting the new unit to be delivered and installed, and hope/expect that to be within 7-10 days. Interestingly, the identical system model installed at the Oneida gate has operated reliably since the original installation in 2018. When the new Shoshone system is installed it will be an updated Liftmaster model. For homeowners and guests, all the features we have had will operate as they did before, with no changes to clickers, codes, windshield tags, or phone numbers, and hopefully without any more interruptions.

Our gates serve as a security deterrent. They are not designed as a foolproof, preventive barrier to unauthorized or unwanted visitors and intruders. As a deterrent the gates have proven to be effective at discouraging unwanted visitors, but they are not impenetrable. We all have experienced drivers “piggy-backing” on authorized vehicles. As noted in recent emails, in July 2025 the Board welcomed a presentation from a “crime prevention specialist” from the Danville PD. If any lessons were to be noted from that presentation, they included “be aware of your surroundings, secure windows and doors, and use common sense.” We are fortunate to enjoy life in a pretty safe environment, but it’s up to all of us to keep it that way. **“If you see something, say something.”**

Our Association will be modifying our CC&Rs, Rules and Regulations, and other governing documents as needed in the coming year to be and remain in compliance with changes as a result of a continuing barrage of new and additional regulations imposed by the State of CA,. Homeowners will be notified as those modifications are prepared and put in place in 2026.

## FINANCE

Homeowners are reminded - dues for 2026 are \$475.00 per month. If you use an automatic payment or account withdrawal service, please be sure to update the amount of payment for 2026 rates. That is an often overlooked task, and late payment can and will result in interest penalties on unpaid or under paid amounts.

The Association’s end of year accounting is underway and will be completed for the March 2026 Board meeting. As of the end of November 2025, we are pleased to report year-to-date operating expenses were a total of \$240.00 over the planned YTD budget. That is a difference of just .07% (that’s 7/100 of One percent)

## HOMEOWNER ASSOCIATION SERVICES

Homeowners are urged to use email whenever possible to contact the management company. We recognize not absolutely everyone uses email (but over 98% of homeowners and residents do), but telephone calls are an effective, second best alternative. One method that **will not work nor receive a response is using text messaging to the management company.** Emails also serve to create a written record for both the homeowner and the management company for any related follow up that may be required.

As a reminder, for those interested in learning more about future plans regarding landscaping, on the CCH web site ([www.crowcanyonheights.com](http://www.crowcanyonheights.com)) is posted a “Landscape Planning and Strategy” document which can be accessed by registered members on the site after logging in by clicking “Members” > “Landscape” button.

For more information including the schedule for upcoming Board meetings, see the CCH web site: ([www.crowcanyonheights.com](http://www.crowcanyonheights.com))

Reference the **H**omeowner **A**ssociation **S**ervices (**HAS**) online system with questions and for information ([https://frontsteps.cloud/CaliberWeb2\\_HAS#!/](https://frontsteps.cloud/CaliberWeb2_HAS#!/)), or email Jennifer at [jtavares@hoaservices.net](mailto:jtavares@hoaservices.net)